



Yorkshire Escapes

Handpicked Holiday Homes

BOOKING TERMS AND CONDITIONS

If you would like to book one of our properties, please contact us either by filling in the enquiry form or call on us on 07796 045270 or 01677 460196. We can then check availability and arrange payment.

On receipt of your payment, which must be a single from the Party Leader, we will send you confirmation of the booking showing the remaining balance owing, and a receipt for your deposit. The balance is due ten weeks prior to the date of arrival. If the booking is taken within ten weeks of arrival then full payment must be made at the time of booking. Please carefully read through our Booking Conditions, detailed below. For peace of mind we strongly advise you to purchase Holiday Cancellation Insurance.

YOUR BOOKINGS

Your booking is made as a consumer and you acknowledge that no liability can be accepted for any business losses howsoever suffered or incurred by you. When we issue our written confirmation to you we enter into a contract with you, the Party Leader, which is subject to these booking conditions. Any dispute or queries will be between the Party Leader and Yorkshire Escapes. The Party Leader will assume responsibility for the whole party and the compliance with these rules of all party members. We have the right to refuse any booking prior to the issue of our written confirmation, and if we do this we will tell you in writing and promptly refund any money you have paid us. When your confirmation is received, the details must be checked carefully. If anything is not correct you should tell us immediately. You may not add to the party size stated on your booking form without prior consent from Yorkshire Escapes LLP.

Yorkshire Escapes also take bookings through Airbnb. Please visit their Booking Terms and Conditions on their website www.airbnb.co.uk

GENERAL

Yorkshire Escapes does not hold any proprietary interest in the properties but merely acts as agent for the Owners of the property (hereafter referred to as "the Owners" or "the Owner"). The rental arrangements are made by Yorkshire Escapes on behalf of the Owners and the contractual relationship is directly between the Owners of the property and the Party Leader.

If for any reason beyond the Owners' control the property is not available on the date booked (owing, for example, to fire damage) or the property becomes unsuitable for holiday letting, all rent and charges paid in advance by the Party Leader will be refunded.

Yorkshire Escapes LLP, Hammer Farm, Masham, Ripon, North Yorkshire, HG4 4JF

Tel 01677 460 196 • Mob 07796 045 270 • Email victoria@yorkshirescapes.co.uk • Web www.yorkshirescapes.co.uk

Yorkshire Escapes LLP Partnership no. OC418372



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PAYING FOR YOUR ACCOMMODATION

If a booking is made up to 10 weeks before your holiday is due to start a deposit of 35% of the booking price is payable at the time of booking. At this point your booking becomes binding and we will confirm your holiday. Payment of the deposit signifies your acceptance of these terms and conditions. The balance of the booking cost (+ any additional pre-agreed charges) must be received by us no later than 10 weeks before your arrival date. The deposit payment is non-refundable or transferable. Yorkshire Escapes reserve the right to cancel any booking where payments have not been received at the appointed times.

For all bookings made within 10 weeks of the date your holiday starts, the full rent, plus any pre-agreed additional charges, must be paid at the time of booking. All payments made to Yorkshire Escapes within ten weeks of arrival are non-refundable or transferable.

DAMAGE TO PROPERTY AND DAMAGE DEPOSIT

A security deposit will be required which is payable 4 weeks before your holiday is due to start. If during the hire period there are any breakages or damage caused to the property or its contents by the Party Leader or any member of your party (including a pet) then the Party Leader should report this to Yorkshire Escapes as soon as possible. The Party Leader undertakes to reimburse the Owner via Yorkshire Escapes for all reasonable costs it incurs for repairing the damage or if applicable replacing the item(s) damaged or broken.

The Party Leader shall be deemed to have forfeited the security deposit if:

- During the hire period there are any breakages or damage caused to the property or any furniture, equipment, or utensils, either within or outside the property (including without limitations);
- the property being left in an unreasonable state;
- loss or non-return of keys;
- excessive or long-distance telephone charges;
- neglect or damage to the property or
- the hirer has vacated the property and the property requires any additional cleaning beyond what would be reasonably and normally expected.
- If there is no damage to the property or items within or around the property, then the security deposit will be repaid within 1 weeks of departure.



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PETS

Some properties on the website are designated as pet friendly which indicates that those properties can accommodate pets. Pets must not be taken to any property that is not marked as pet friendly.

Pets are usually subject to an additional charge which we will inform you of on enquiring. Please note some properties may apply a different one-off charge per pet. Once paid, the supplement for pets is non-refundable in all circumstances.

Where pets are permitted in the property:

They must not be left unattended in the property at any time;

They must not be allowed in any of the bedrooms or on any of the furniture within the property;

They must be kept under strict control at all times;

The guest(s) must bring baskets and bedding for the pets;

Any damage (which must be reported immediately) or excessive cleaning caused by pets may incur additional charges to be requested at Yorkshire Escapes discretion.

If the garden is described as enclosed it does not mean that it is 'escape-proof' for pets. The hirer must clean up any fouling of gardens or grounds without delay.

ACCIDENTS, INJURY AND PERSONAL PROPERTY

Yorkshire Escapes shall have no liability for the death or personal injury to you the party leader or any member of your party. You must take all the necessary steps to safeguard your personal property. No liability to you is accepted in respect of damage to or loss of such property.

CHANGES TO A BOOKING

If you need to cancel your booking you must contact us as soon as possible in writing. The booking deposit is non-refundable under any circumstances. Balances paid are not refundable within 4 weeks of your arrival date. We **STRONGLY RECOMMEND** that you take out suitable travel/holiday insurance to cover every eventuality where you are forced to cancel as the above terms are non-negotiable.

Once made, the date of your booking may not normally be changed, except at the discretion of the Owners via Yorkshire Escapes LLP. If you wish to change the booking date you will have



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to cancel the original booking and the normal cancellation policy will prevail regardless of any subsequent booking made.

Yorkshire Escapes reserves the right to amend prices on the website due to errors or omissions but such changes shall be notified to the guest as soon as possible and the guest shall be able to change the booking with a refund if the amended price is significantly higher than the original price quoted.

Payments may be made by cheque or electronic bank transfer. Cheques should be made to Yorkshire Escapes LLP and can only be accepted up to 10 weeks prior to the holiday. Post-dated cheques are not acceptable. Any charges raised against Yorkshire Escapes by their bank for handling dishonoured cheques, bank transfers or any other payments will be passed onto the Party Leader who is liable to reimburse. International payments made by the Party Leader that incur banking fees must be paid by the Party Leader.

CANCELLATION OF BOOKING BY US

If we have to cancel your booking in advance for any reason you will be offered a suitable alternative or be refunded the full amount of the booking if you prefer. If we must terminate your holiday early due to unforeseen circumstances out of our control you will be refunded for the remaining part of your stay. No additional compensation will be payable. As advised above, for peace of mind we strongly advise you to purchase Holiday cancellation Insurance.

WEBSITE AND ADVERTISEMENTS

Yorkshire Escapes aim to ensure that the information and descriptions provided are accurately conveyed on the official website (www.yorkshireescapes.co.uk) and in any authorised third-party websites or advertisements. There may be small differences between the actual accommodation and its description as we are always seeking to improve services and facilities. Should any facilities or services become unavailable we will tell you as soon as possible after we have been made aware of the situation. Similarly, we cannot accept responsibility for any changes or closures to local area amenities or attractions mentioned on the website or advertised elsewhere.

DURING YOUR STAY

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You can arrive at your accommodation after 3pm on the start date of your holiday and you must leave by 10am on the last day. Yorkshire Escapes is entitled to refuse to hand over to you, or to repossess, the property if we reasonably believe that any damage is likely to be caused by you or your party. We can also repossess the property if damage has already been caused. You cannot allow more people than you have booked to stay in the property. You may not carry out any form of trade or business from the property, nor may you sub-let any part of the buildings. The Properties are entirely **NON-SMOKING** and you agree not to smoke in any part of them. Smoking outside is of course permitted. You must allow Yorkshire Escapes or any representative of Yorkshire Escapes access to the property at any time during your stay however forewarning will be given.

THE GUEST'S OBLIGATIONS

The Party Leader agrees the following:

To take good care of the property and leave it in a clean and tidy condition at the end of the holiday. A cleaning service is not provided during the holiday unless otherwise specified, agreed and paid for in advance. Should the Owner be dissatisfied with the condition of the property once it has been vacated, they may refuse to take a booking from any member of the party again.

To permit the Owners and Yorkshire Escapes LLP reasonable access to the property and not to part with possession of the property, or share it, except with members of the party shown on the Booking Schedule.

Not to sell or transfer the booking to another party without Yorkshire Escapes LLP agreement.

Not to exceed the total number of people stipulated in the property description – a cot may only be occupied by a child aged 24 months or less.

Not to cause an annoyance or become a nuisance to occupants of adjoining premises and not to smoke at any Yorkshire Escapes LLP property.

Yorkshire Escapes LLP will not be liable for any act, neglect or default on the part of the Owners or any other person not within their employ or otherwise under their control, nor for any accident, damage, loss, injury, expense or inconvenience, whether to person or property,

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which the Guest or any other person may suffer or incur arising out of, or in any way connected with, the rental unless Yorkshire Escapes is responsible. In addition, the Owners and Yorkshire Escapes accept no liability for loss of or damage to the Guest's possessions on the Owners' property or land.

Nothing in these clauses excludes or limits the liability of Yorkshire Escapes LLP or the Owners: for death or personal injury caused by Yorkshire Escapes LLP or the Owners' negligence; for any matter which it would be illegal for Yorkshire Escapes LLP or the Owners to exclude or attempt to exclude their liability.

Name of Party Leader:

Address of Party Leader:

Email address:

Home / office telephone number:

Mobile telephone number:

Booking Dates:

Number of guests (including Party leader):

I, the Party Leader, accept the above Booking Terms and Conditions: YES / NO